



## Emergency Information from The Summit Knolls Board of Directors

### In The Event of a Power Outage

1. First call **911** for any emergency.
2. Call RG&E to report a **power outage** 1-800-743-1701.
3. If **electrical wires are down**, call RG&E 1-800-743-1701.
4. If you are on **life-sustaining equipment**, contact RG&E at 1-800-743-2110 in advance of a power outage, if possible.
5. Check in on **your neighbors**.
6. **Trees that are down** on SKHOA property will be taken care of by the SKHOA Property Manager. You can report them to the **SKHOA Message Center at 935-5032**.
7. Stay away from **downed trees** and **live wires**.
8. Listen to **WHAM 1180** Radio for emergency updates.
9. Have **batteries** on-hand for flashlights, radios, lamps, etc.
10. If you have **internet access**, go to [www.rge.com](http://www.rge.com) to find outage information and **look up your address** for the anticipated restoration time. RG&E also provides lots of **safety tips**.
11. If the outside temperature is very cold and you are without heat, let your cold or hot water **faucet drip slightly** to keep your pipes from freezing.
12. If you have a **sump pump** in your basement and it runs on electric power, be sure to check the water level in the well. **Scoop or siphon** the water out as often as needed to prevent your basement from flooding. Additionally, a **battery back-up** can be added to the sump pump. There are sump pumps available that **do not rely on electricity**.
13. Stay out of a **flooded basement**. There may be live wires or other hazardous materials in the water.
14. **Portable generators** can be dangerous. Be sure to carefully read all instructions. They generate **carbon monoxide** which can be deadly and must be used outdoors with plenty of ventilation.
15. Temporary use of **portable generators** **DOES NOT** require SKHOA approval. **Professionally-installed permanent generators** **DO** require SKHOA approval through a SKHOA Variance Request *before* the generator is purchased and installed. This link provides more info on permanent generators  
[https://www.briggsandstratton.com/content/dam/briggsandstratton/na/en\\_us/Files/Standby\\_how\\_much\\_a\\_power\\_outage\\_costs\\_4.24.17.pdf](https://www.briggsandstratton.com/content/dam/briggsandstratton/na/en_us/Files/Standby_how_much_a_power_outage_costs_4.24.17.pdf)  
**NOTE: SKHOA does not endorse or recommend any particular service provider. This link is provided for your information only.**
16. **Unplug major appliances** and equipment to avoid a power-surge when the power returns. Leave **one light on** so you will know when the power returns.
17. If the **food in your refrigerator** becomes warm and/or defrosted, throw it away. Contact your personal insurance company to inquire about reimbursement for lost food.
18. **Empty your ice machine**; when the ice melts, the water will overflow into your refrigerator.
19. You may want to invest in a **"garage door bypass lock"** that allows you to open your garage door manually in the event of a power outage. Contact your local garage door service company.
20. For more information, go to [www.rge.com](http://www.rge.com).

### Winter Safety

If your furnace vents to the ground via PVC Pipes instead of the roof, check your vent frequently to make sure snow or other debris is not blocking it. This can present a carbon monoxide build-up in your home and can be deadly. **NOTE: This is the homeowner's responsibility.**